

**REPORT TO:** Executive Board

**DATE:** 13 January 2011

**REPORTING OFFICER:** Strategic Director, Adults & Community

**SUBJECT:** Assessment of Performance Report 2009/10 for Adult Social Care

**WARD(S)** Borough-wide

**1.0 PURPOSE OF THE REPORT**

- 1.1 To advise the Executive Board of the National performance rating of the Adults and Community Directorate.

**2.0 RECOMMENDATION: That Executive Board note the continuing improved performance of the Directorate as outlined in the Assessment of Performance report attached as Appendix 1.**

**3.0 SUPPORTING INFORMATION**

- 3.1 The Adults & Community Directorate have their performance rated annually by the Care Quality Commission (CQC). The performance rating is linked to how well the Directorate provides social care services to all adults. The rating the Directorate receives feeds into the Comprehensive Area Assessment rating for Halton Borough Council. There is a requirement for Councils to publish its assessment rating and to present the findings to their Council's Executive Board.
- 3.2 Performance for 2009/10 has been rated, with an overall grade rating for delivery of outcomes as excellent which is classified by the CQC as 'overall delivering well above the minimum requirements for people'. In addition performance against each of the domains has been rated as detailed below:-

<b>Delivering Outcomes</b>	<b>Grade Awarded 2008/09</b>	<b>Grade Awarded 2009/10</b>
Improved health and emotional well-being	<b>Excellently</b>	<b>Excellent</b>
Improved quality of life	<b>Excellently</b>	<b>Excellent</b>
Making a positive contribution	<b>Excellently</b>	<b>Excellent</b>
Increased choice and control	<b>Excellently</b>	<b>Excellent</b>

Freedom from discrimination or harassment	<b>Well</b>	<b>Excellent</b>
Economic well-being	<b>Excellently</b>	<b>Excellent</b>
Maintaining personal dignity and respect	<b>Excellently</b>	<b>Excellent</b>

#### **4.0 POLICY IMPLICATIONS**

- 4.1 The actions contained within the CQC Annual Performance Report will all be addressed.

#### **5.0 FINANCIAL IMPLICATIONS**

- 5.1 There are no direct financial implications with the publication of the CQC Annual Report.

#### **6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES**

##### **6.1 Children & Young People in Halton**

To ensure that adults' carers continue to be supported in their caring roles.

##### **6.2 Employment, Learning & Skills in Halton**

To ensure that employment and educational opportunities continue to be maximised for the people that we provide services to.

##### **6.3 A Healthy Halton**

To ensure that the Council continues to engage in and provide activities that promotes the health & well being of people in Halton.

##### **6.4 A Safer Halton**

To continue to safeguard the people that we provide services to.

##### **6.5 Halton's Urban Renewal**

To ensure that performance evidence collected continues to evidence how local communities are supported and people are enabled to continue to live in their own homes.

#### **7.0 RISK ANALYSIS**

- 7.1 The risk of the changing performance framework must be managed so

that performance continues to improve. The Directorate will ensure that it monitors performance regularly in accordance with the performance monitoring framework it has adopted.

## **8.0 EQUALITY AND DIVERSITY ISSUES**

- 8.1 These are identified in the Freedom from Discrimination or Harassment Outcome area and are addressed within the Council.

## **9.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972**

<b>Document</b>	<b>Place of Inspection</b>	<b>Contact Officer</b>
Self Assessment Survey, CSCI 2009/10	Runcorn Town Hall	Amanda Lewis, Performance Manager